Engineering & Science Computing (ESC)

Full service technology team serving your needs in the College of Engineering and the College of Science.

ESC web page: http://esc.nd.edu
Key email addresses:
Help Assistance: help@esc.nd.edu (if you are unsure whether to contact OIT or ESC, contact ESC and we'll assist if the ticket resolution belongs with OIT).
Campus Workstation Program (CWP): cwp@esc.nd.edu (details on ESC web page)
Network Assistance (Jack Activation): network@esc.nd.edu

Help Desks:
OIT provides Tiers I help desk assistance for email, calendaring and file storage (particularly as it relates to quotas)
ESC provides Tier II help desk support over the phone and in-person to help troubleshoot issues.

ESC provides IT support for all non-Registrar controlled classrooms.
Engineering: all classrooms/labs in Stinson-Remick Hall, Fitzpatrick Hall (Eng. Library), Cushing Hall (Room 303).
Science: all classrooms/labs in Jordan Hall, with the exception of the large lecterns in 101 and 105 Jordan Hall. Small cluster in Nieuwland Science Hall.

Video Tele-Conferencing (VTC):
ESC maintains a mobile Cisco/Tandberg VTC system for tele-conferencing in your labs, conference rooms and classrooms. Details are provided at our web page. Left side menu link: Video Teleconferencing.
To request assistance or to set up a consultation, email: help@esc.nd.edu

Poster Printing:
ESC maintains a poster printing capability. Details are provided at our web page, left side navigation: Poster Printing (for more details).
To request a poster, email us at: help@esc.nd.edu and include Poster Printing in the subject line.

My contact info:

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Handy Links:
ESC Web Page: http://esc.nd.edu
OIT Web Page: http://oit.nd.edu
Software Downloads from OIT: http://oit.nd.edu/software-downloads/
Security (including VPN for connecting from off campus): http://secure.nd.edu
File Sharing for Collaboration: http://box.nd.edu (prompted to login to CAS server)
Phone: http://phone.nd.edu (all of our phones are now Voice over IP (VoIP)).
Web Access to Email: http://owa.nd.edu (access email, any browser, anywhere)
Research Computing: http://crc.nd.edu
Web-based File Access: http://webfile.nd.edu